



International Conference on Information
Technology for Cyber and IT Service Management
(CITSM 2014)

CERTIFICATE

This is to certify that

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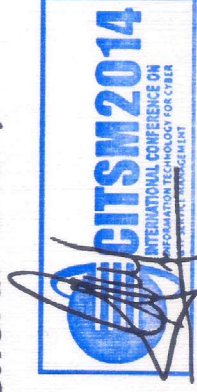
has participated as

AUTHOR

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General Chair,



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